

MAMMA CULT

Family Friendly Tours



Terms of Service

Mamma Cult offers cultural and tourism services for families. All tours are conducted by qualified tourist guides.

The content of the guided tours are aimed at both adults and children, who are given the support boards to follow the tour.

They can also participate in children aged 0 and older and for each visit is specified if the path can be carried out in the stroller or alternatively with baby carriers.

Any benefit that can be changed, canceled and refundable, unless other conditions specified in the description of the service with the words "Not editable," "No Refund", "Do not undoable. "

Cancellation

Without charge for up to five days before the date of service.

For an existing booking, the customer may request cancellation of the latter to booking@mammacult.com (specifying the code of the reservation, the customer's name and date of reference) that will treat this request as quickly as possible.

The date of receipt will determine the date of the request for cancellation.

The rules of cancellation are detailed below:

- If the cancellation is requested more than 5 full days before the booked date: no cancellation fees will be applied.
- If the cancellation is requested between 5 and 4 full days before the booked date: will be charged a 50% cancellation fees.
- If the cancellation is required 3 full days, before the booked date: 100% cancellation fee will be charged.

Exceptions to this rule will be specified for each service. The service indicated as "Not modifiable," "No Refund", "Do not undoable" can not be changed, refunded or canceled.

www.mammacult.com - booking@mammacult.com

mobile: +39 348 3934278

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Conditions of change

No fees for changing dates until the fifth day before the booked date.

For an existing booking, the customer may request an amendment of the latter to booking@mammacult.com (specifying the code of the reservation, the customer's name and date of reference) that will treat this request as quickly as possible.

The date of receipt will determine the date of the change request.

Rules of change are as follows:

- If the change is requested more than 5 full days before the booked date: no expense will be applied for the modification.
- If the change is requested after the 5 full days before the date booked, Mamma Cult reserves the right to apply the additional handling charges.
- Any change of date or the content cannot be guaranteed and will be carried out under reserve of the availability of Mamma Cult.

Exceptions to this rule will be specified for each service. The service indicated as "Not modifiable," "No Refund "," Do not undoable" cannot be changed, refunded or canceled.

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